

FOCUS ON CUSTOMERS

Always put the Customers and Their needs first, seeking their maximum satisfaction.
Identify and anticipate their needs, supporting them in developing the best solutions.
Complying with national laws, other applicable laws and other undersigned requirements as specified by ISO 9001.

ENHANCEMENT OF OUR PERSONNEL

Give value to the work and talent of Personnel, through an engaging and motivating management, respectful of the principles expressed in the adopted code of ethical conduct, national legislation and consistent with the declared corporate values.
Care for the development and professional growth of Personnel.
Cultivate a culture of quality, environmental sustainability, safety and work ethics as established by the SA 8000 standard.

HEALTH AND SAFETY

Ensure an increasingly safe, healthy and comfortable working environment, through careful and responsible management of our industrial site, in compliance with the Laws, and based on the involvement and awareness of Personnel and on risk prevention, as established by the UNI ISO 45001 standard.
Consider all stakeholders such as outsourced suppliers, workers' family members, etc

SUSTAINABLE DEVELOPMENT

Ensure the responsible management of our industrial activities and their development, in compliance with the law, and with scrupulous attention to the prevention of environmental risks and pollution. And above all, with a commitment to reducing environmental impact, decreasing consumption of non-renewable resources, reducing the production of non-recyclable waste and emissions with a LCA Life Cycle Assessment perspective, as established by the ISO 14001 standard.

ENERGY MANAGEMENT

Ensure the most efficient use of energy, with the aim of minimizing energy impact and offering customers products and services that enable them to reduce the overall energy contribution in the LCA of their products.
To this end, we are committed to maintaining the technologies in use, taking care to keep them up to date with the most efficient ones available. In addition, energy will be purchased by giving preference to renewable sources.

PARTNERSHIP WITH THE SUPPLY CHAIN

Develop maximum collaboration with suppliers, sharing the challenges of the market, in order to improve the ability to offer customers effective and competitive solutions.
Reduce interface costs and enhance proactivity, through dialogue and by improving mutual trust with correct and reliable behavior.
Encourage suppliers to fully share our ethical values, in order to give full value to the entire supply chain, promoting the adoption of management systems for quality, environment and safety, particularly for outsourced processes, and for energy impacts.

CONTINUOUS IMPROVEMENT

Increase the value of the company, both in terms of knowledge and skills and in terms of technological and service capabilities.

Continuously improve the quality of our own products and services, and the performance of our own processes, through the active participation of Personnel, with the involvement of suppliers, and by enhancing the integrated management system.

RISK BASED APPROACH

Identify, manage, monitor, eliminate or mitigate identified risks and opportunities for processes to ensure business growth and to improve our performance.

Lastly, the Management undertakes to periodically review the management system implemented and this policy, and to communicate it to all levels of the organization together with the goals set and the relevant implementation programmes.

DRAFTED	VERIFIED	APPROVED
DG	QA	DG