

Company Policy

CUSTOMER FOCUS

Always put the Customer and his needs first, seeking his utmost satisfaction. Identify and anticipate their needs, supporting them in the development of the best solutions.

Compliance with national laws, other applicable laws and other signed requirements as established by the ISO9001 standard.

PERSONNEL DEVELOPMENT

Value the work and ingenuity of Personnel, through engaging and motivating management, respectful of the principles expressed in the Code of Ethical Conduct adopted, by national legislation and consistent with the declared corporate values. Ensure the development and professional growth of Personnel.

Cultivate a culture of quality, environmental sustainability, safety and work ethics as established by the SA8000 standard.

HEALTH AND SAFETY

Ensure an increasingly safe, healthy and comfortable work environment, through careful and responsible management of its industrial site, in compliance with the law, based on the involvement and raising awareness of Personnel and on risk prevention, as established by the UNI ISO 45001 standard. Consider all stakeholders such as outsourcing suppliers, workers' families, etc

SUSTAINABLE DEVELOPMENT

Ensure responsible management of its industrial activities and their development, in compliance with the law, and with scrupulous attention to the prevention of environmental risks and pollution.

Above all with a commitment to reducing the environmental impact, reducing the consumption of non-renewable resources, reducing the production of non-recyclable waste and emissions with a LCA Life Cycle Assessment approach, as established by the ISO14001 standard.

PARTNERSHIPS IN PROCUREMENT

Develop utmost collaboration with suppliers, sharing the challenges posed by the market, in order to improve the ability to offer Customers effective and competitive solutions.

Reduce interface costs and promote pro-activity, through dialogue and fostering mutual trust with proper and reliable conduct.

Encourage suppliers to fully share our ethical values, in order to give full value to the entire supply chain, promoting the adoption of quality, environmental and safety management systems, especially for outsourced processes.

CONTINUOUS IMPROVEMENT

Increase the value of the company, in terms of both knowledge and skills, as well as technological and service capability.

Continuously improve the quality of its products and services and the performance of its processes, through the active participation of Personnel and the involvement of suppliers, at the same time promoting the integrated management system.

RISK-BASED THINKING APPROACH

Identify, manage, monitor, eliminate or mitigate identified risks and process opportunities to ensure corporate growth and performance improvement.

Finally, the Management undertakes to periodically review the management system implemented and this policy, as well as to communicate it to all levels of the organisation, together with the set objectives and the related implementation programmes.